



**RAYMOND
MHLABA**
MUNICIPALITY
UMANYANO KUPHULISO

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PUBLIC NOTICE

TEMPORARY INTERRUPTION OF MUNICIPAL INFORMATION COMMUNICATION SERVICES

Raymond Mhlaba Local Municipality wishes to inform all residents, businesses, stakeholders and members of the public that the Municipality is affected by a temporary disruption of:

- Outbound calls from municipal landlines;
- Outbound municipal emails; and
- Internet access.

The Municipality's ICT Unit is engaging in the matter and working to restore the affected services as soon as possible.

INTERIM COMMUNICATION ARRANGEMENTS

While the affected communication services remain unavailable, residents and stakeholders are requested to make use of the following **central municipal cellphone numbers** for enquiries, service-related matters, faults and complaints:

Customer Care: Mr S Davane	066 362 5935
Manager Communications and Customer Care: Ms Sivenkosi Mtiya	066 471 5895
Manager Revenue Services: Mr Abongile Adonis	066 471 6013
Manager Waste Management and Social Amenities: Mr Phumzile Linganiso	078 687 1137
Manager Law Enforcement: Mr Siyabulela Qunta	066 471 6029

Manager: Fire & Disaster Management: Mr Molefe Lethoba	066 471 6042
Manager Expenditure: Ms Linah Nodolo	065 595 6357
Unit Head Bedford: Ms Nombuelo Mpahlwa	066 051 6933
Unit Head Adelaide: Ms Nopasika Cebu Venu	060 985 4983
Unit Head Seymour: Mr Xolani Dyantyi	072 577 4041
Unit Head Alice: Ms Nwabisa Nkonki	066 055 7533

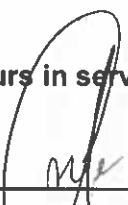
CUSTOMER CARE SERVICES

The Customer Care Unit will continue to process all complaints, faults and enquiries received through the temporary contact arrangements. This will ensure that service-related matters are recorded, referred to the relevant departments and attended to during the interruption.

Residents are encouraged to use the **Central Customer Care Contact** as the primary point of contact for municipal queries, faults and complaints.

The Municipality apologizes for any inconvenience caused and appreciates the patience, cooperation and understanding of residents, businesses and stakeholders while the **ICT Unit works to resolve the matter**.

Yours in service delivery,



Ms U.T. Malinzi
Municipal Manager
 28/08/26